Relay Hawaii , ∞ № ~, ('711')

Customer Profile

The Customer Profile form allows you to list your preferences for calls, such as:

- Frequently dialed numbers
- Emergency numbers
- Preferred gender of operator
- Announcing relay service

As a consumer, you have flexibility in updating your preferences at any time.

For more information, visit **relayhawaii.com/profile**

P Reizy Accounts	mom, work, home, etc.). Up to 100 frequently d	PHONE NUMBER	Delete
The Prequently Dialed	1 Aaron	(410) 555-1234	_
G Call Preferences	2 Harry (Boss)	PHONE NUMBER (443) 555-9874	Delete
E Notes	ID NAME 3 Mandy (CPA)	PHONE NUMBER (410) 555-8520	Delete
A Speech to Speech			
E Emergency Numbers	There are 3 Frequently Dialed Numbers in your profile		_
r% Permissions		Add	number
E Personal Information			
· · · · · · · · ·		·····	

How to Set Up your Customer Profile

If you already have a Customer Profile, check the back of these instructions for "How do I get in my Customer Profile?"

Below are two options of filling out your Customer Profile.



Customer Profile Online

- Go to t-mobile.com/trsprofile
- Click **Register** on the top menu bar.
- Fill out your information and follow instructions.
- Make sure that you write down your new username and password.
- A confirmation email will be sent to you.

Espanol						
Accessibility Care 911 Info FAQ		Display Settings				
Register New Account						
Address Information						
LEGAL FIRST NAME	LEGAL LAST NAME					
home address 1' (No P.O. Boxes)						
HOME ADDRESS 2						
спу'	STATE'	ZIP CODE'				
	State					
email address: youremail@email.com						

2 Contact Accessibility Care

You can set up your Customer Profile by contacting T-Mobile Accessibility Care at:

- (800) 676-3777 (TTY/Voice)
- (800) 676-4290 (Spanish TTY/Voz)
- (877) 787-1989 (Speech-to-Speech only)
- (866) 931-9027 (Voice Carry-Over only)
- access@t-mobile.com (Email)

Representatives will take your request and can set up your profile while you are on the phone or send you a form to complete.

They are also available to answer any questions you may have.



Customer Profile

How do I get in my Customer Profile?

	Accessibility Care 911 Info FAQ Register Display Settings
 Go to t-mobile.com/trsprofile Sign in with your username and password. If you haven't registered yet, check the section "How to Set Up your Customer Profile?" at the back of these instructions. Click Sign In. 	Welcome to T-Mobile Accessibility offers communication products and services for customers who are Deaf, Hard of Hearing, DeafBilind, or have a Speech Disability. Register to set up a new IP Relay 10-digit number or TRS Customer Profile. Already registered, sign in to update your account.
2 Click Customer Profile.	Welcome back to T-Mobile Ac Display Settir s Customer Profile TMobile Accessibility offers come and products and services for customers who are Save Preferences Get a new IP Relay phone number Customer Profile Cet IP number Customer Profile FCC Adveory Disclaimer Adveored Autosend® Send
 You are now on the Customer Profile. There are tabs on the left side that include: IP Relay Numbers Emergency Location Frequently Dialed Call Preferences Notes Speech to Speech Emergency Numbers Permissions Personal Information Account Security Print 	✓ Call Preferences ✓ IP Relay Numbers ✓ Emergency Location ✓ Emergency Location ✓ Frequently Dialed ✓ Frequently Dialed ✓ Call Preferences ✓ Notes ✓ Call Preferences ✓ Notes ✓ Speech to Speech ✓ Permissions ✓ Output Perference ✓ Permissions ✓ Permissions ✓ Permissions ✓ Permissions ✓ Permissions ✓ Output Perference ✓ Permissions ✓ Permissio
For more information,	Count security Type Recordings Use Braille Display

For more information, visit relayhawaii.com/profile

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