

Speech-to-Speech Call with Confidence



Speech-to-Speech (STS) service allows people with a speech disability to make and receive phone calls. STS operators are specially trained to understand speech patterns to ensure you are understood.

To use STS, dial **711** or **877-447-8711** for English or **877-447-7261** for Spanish and provide the telephone number of the person you want to call. Instruct the STS operator to:

- repeat your words upon request
- re-voice your side of the conversation

Relay Hawaii offers the following options:

- Online TRS Customer profile
- STS Call Setup
- Wireless *STS

To learn more about call processing options visit:

- relayhawaii.com/sts
- facebook.com/relayhawaii711



STS Customer Service

English: 877-787-1989

Spanish: 800-676-4290

Email: access@t-mobile.com

Webinars are available - sign up at:

- relayhawaii.com/webinars